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## Cleveland Integrates Service Requests with Twitter

**Cleveland, TN** – The City of Cleveland is pleased to announce the Cleveland\_TN Twitter account is now directly integrated with its Citizen Request Management mobile app, Cleveland @ Your Service. This integration with Twitter will allow residents as well as visitors an additional avenue for interaction with the City.

Residents and Twitter users can send tweets to the city's Twitter handle (Cleveland\_TN) to report issues and will receive notifications via Twitter regarding the status of their issue. When requesting a service, or reporting an issue through Twitter, a resident's tweet should include the city's handle, location of the issue and a photo if possible.

For those residents, not on Twitter, The Cleveland @ Your Service mobile app is still available for residents to download for iOS (Apple) devices on the iTunes Store and available to download for Android devices on Google Play. Residents can also submit non-emergency requests for services online at [clevelandtn.gov/request](http://clevelandtn.gov/request) or notify the city by phone.



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